

EMS Companion

Sample Installation & Activation Guide

White-Label Provider Edition

Sample Document

This guide demonstrates how EMS Companion is deployed for individual providers.

Each deployment is customized with the provider's branding, activation code, download location, and customer messaging.

The information below is provided as an example only.

Welcome

Thank you for choosing **EMS Companion**.

EMS Companion allows your provider to send important service notifications directly to your television.

Notifications may include:

- ✓ Service interruptions
- ✓ Scheduled maintenance
- ✓ Service restoration
- ✓ Important provider announcements

Once activated, EMS Companion runs quietly in the background and requires no additional setup.

Supported Devices

Android TV

Google TV

Amazon Fire TV

ONN Streaming Devices

NVIDIA Shield

Compatible Android-based television devices

Step 1

Install Downloader

If Downloader is not already installed:

Download and install **Downloader by AFTVnews** from your device's app store.

Step 2

Install EMS Companion

Launch Downloader.

Enter your provider's installation code.

Example:

Downloader Code

—or—

Provider Download URL

(Actual installation information will be supplied by your service provider.)

Step 3

Grant Permissions

When EMS Companion launches:

Select

Grant Overlay Permission

Enable

Display Over Other Apps

Return to EMS Companion.

These permissions allow important service notifications to appear on your television.

Step 4

Activate Your Installation

Enter the Provider Activation Code supplied by your provider.

Example:

PROVIDER123

Select

Activate

Your installation is now complete.

What Happens Next?

Once activated:

- EMS Companion runs automatically in the background.
 - No additional setup is required.
 - You do not need to leave the application open.
 - Notifications will only appear when your provider sends important announcements.
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Frequently Asked Questions

Does EMS Companion cost anything?

No.

EMS Companion is provided by participating service providers.

Does EMS Companion monitor what I watch?

No.

EMS Companion does not monitor viewing activity or collect personal information.

Will EMS Companion slow down my device?

No.

The application is designed to operate quietly in the background using minimal system resources.

Why should I install EMS Companion?

EMS Companion allows your provider to instantly notify you about:

- Service interruptions
- Planned maintenance
- Service restoration
- Important announcements

without requiring you to search websites, social media, or messaging applications.

White-Label Deployment

Every EMS Companion installation is customized for the individual provider.

Your provider may supply:

- Custom branding
 - Provider-specific activation codes
 - Provider download links
 - Customized support information
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Learn More

Visit:

www.emscompanionapp.com

